



**mighty mac**  
it's beary clean  
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## Water Damage

Water damage is the most confusing and painful work we do. It is expensive, time consuming and disruptive to the consumer. If the job is not done right, there can be very serious complications. This is why we spend so much money on training, equipment and tools.

Mighty Mac does NOT do any demolition or reconstruction work beyond drying the structure, replacing carpet cushion (pad) and reinstalling the carpet. Some insurance companies prefer that, some do not. We do not “create work” for ourselves by automatically tearing out wet materials such as drywall, as some firms do. We can give advice when demolition is appropriate. Some insurers prefer to deal with only one company for the entire loss, regardless of severity.

The main pieces of equipment we use to dry the structure are air movers and dehumidifiers. Air movers speed evaporation from wet surfaces and prevent mold spores from gaining a foothold. Dehumidifiers remove the high humidity levels in the air, which accelerates the evaporation process. We have Thermo-hygrometers and various moisture meters to check the drying process.

We spray an antimicrobial agent, Quaternary Ammonium Chloride (QAC) to help retard mold growth. This is a very safe chemical for humans and pets but is very effective in controlling microbial growth. QAC is used to disinfect eating utensils in restaurants.

How long the equipment is in place depends on the severity of wetness (part of room, multiple rooms, floor coverings, walls, ceilings, etc), outside temperature & humidity levels and not turning off the equipment!

There are 3 “categories” of water damage. 1) Little contamination or fresh water leaks, 2) moderate contamination or “gray” water, such as washing machine or shower waste water and 3) severe contamination such as raw sewage, surface flood or salt water. If not addressed promptly, a category 1 leak will turn into a category 2 and then category 3 level as contaminants and molds flourish.

The charges are itemized, in accordance with insurance industry guidelines. All costs are within the industry “Bluebook” guides for restoration for our zone.